



Better Together
LEARNING TRUST

BETTER TOGETHER LEARNING TRUST
VISITORS POLICY

NON-STATUTORY POLICY

Document Reference:	NS6
Date of Approval:	June 2025
Approved by:	Board of Trustees
Version No:	V. 1
Last Review Date	May 2025
Next Review Date:	May 2027
Policy Owner:	Chief Operations Officer
Document History:	Version 1: April 2021 Version 2: June 2023

Glossary

The term '**School**' is used as standard to mean the educational establishment that is adopting this policy.

The term '**Headteacher**' is used to refer to the person with overall day-to-day responsibility of the **school**.

Directors are the Trustees of the Board.

LGB is the Local Governing Body.

RATIONALE FOR THE BETTER TOGETHER LEARNING TRUST VISITOR POLICY The purpose of this policy and its associated procedures is to contribute towards the safeguarding of all students and staff both during and outside of school hours when they are on our sites. The aim is to ensure that all students and staff learn and work in an environment where they are safe and free from harm.

The Objectives of this Policy

The key objective of this policy is to have in place a clear protocol and procedure for the admittance of external visitors to the school which is understood by all staff, trustees, governors, visitors and parents/carers and conforms to child protection guidelines and prevents unsuitable people from working with or accessing students and young persons in the school setting.

We have responsibility for the safety and well-being of all our students anywhere on the school site, during normal school hours, during after school activities and on school organised (and supervised) off-site activities. This policy applies to:

- All teaching and non-teaching staff employed by the school
- All external visitors entering the school site during the school day or for after school activities (including peripatetic tutors, sports coaches etc)
- Governors
- Parents/carers
- Volunteers
- Students
- Local Authority staff
- Building & Maintenance Contractors
- Protocol and Procedures

Visitors Invited to the School

Before a visitor is invited to the school, both the Head of School and Deputy Headteacher are informed, with a clear explanation as to the relevance, purpose date and time of the visit. Permission must be granted by the Head of School before a visitor is asked to come into school.

- Formal visitors representing the LA, businesses, contractors, outside agencies etc are required to present formal identification
- All visitors enter the school building through the main door and report to Administration staff
- All visitors must state the purpose of their visit and who has invited them or who they wish to see.

They should be ready to produce formal identification

- All visitors are required to sign in on the electronic visitor's system
- All visitors are required to wear an identification badge
- All visitors are given a copy of the Visitor Information Leaflet detailing information about emergency evacuations procedures and protocol
- Visitors are escorted to their point of contact OR their point of contact will be asked to come to reception to receive the visitor. The contact will then be responsible for them while they are on site.

On departing, visitors leave via reception and:

- Sign out on the electronic visitor system
- Return the identification badge to reception

Unknown/Uninvited Visitors to the School

Any visitor to the school site who is not wearing an identity badge is challenged politely to enquire who they are and their business on the school site. They should then be escorted to reception to sign in and be issued with an identity badge. The above procedures then apply.

If the visitor refuses to comply, they are asked to leave the site immediately. The Head of School/Deputy Headteacher (or Senior Leader if neither is available) will consider the situation and decide if it is necessary to inform the police.

If an unknown/uninvited visitor becomes abusive or aggressive, they will be asked to leave the site immediately and warned that if they fail to leave the school grounds, police assistance will be called for.

Governors and Volunteers

All governors and volunteers are required to have an enhanced DBS. New governors are made aware of this policy and are expected to become familiar with its procedures as part of their induction. This is the responsibility of the Headteacher and the Chair of Governors or Clerk to the Trust.

New volunteers will be asked to comply with this policy by staff they first report to when coming into school for an activity or class supporting role.

CPD

As part of their induction, new staff are made conversant with this policy for visitors and asked to always ensure compliance with its procedures.

Linked Policies

This policy should be read in conjunction with other related school policies:
including:

- Child Protection
- Safeguarding

- Confidentiality
- Healthy and Safety
- Fire Safety

Monitoring and Evaluation

The suitability of all visitors invited into school to work with our students is assessed at the end of their visit and a decision made as to whether they may be asked to visit the school in future.